



Industrialize Your Business

Your Customers Profit
Your Company Wins

Another Solution

From the Product Line INTEGRATE!

INTEGRATE  PEOPLE

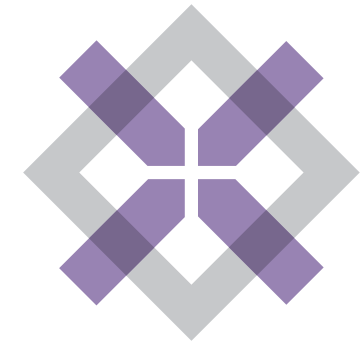
» Staff Portal

Save costs with intelligent, central Client Management for companies using Lotus Notes/Domino. Create "maintainance-free" portals that automatically mix and match centrally controlled content with user individual links and thereby provide a single point of entry to just about any information according to a users role, department, project assignments etc.

www.icodex.com/people

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Industrialize Your Business



INTEGRATE
COMM&WORK

Business Process Management System

Modelling • Mapping • Integration
Processing • Route Management •
Connection • Evaluation
Controlling • Knowledge

ALL • IN • ONE

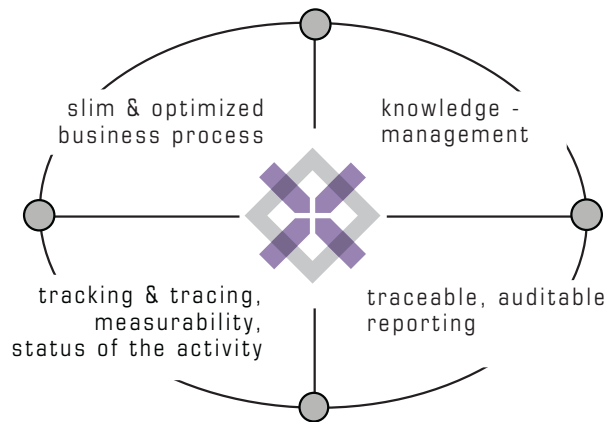
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T H E I N T E G R A T I O N

W H I T E P A P E R

INTEGRATE COMM & WORK

REQUIREMENTS



» Customer Focused

Technique, costs and risk management are framework
Customer value is the #1 objective

» Business Processes

Close to reality, quick, industrialized & cost minimized
Focused on team and competence network

» Finance - Shareholder Value

Making use of customer value
Cost efficiency
Security

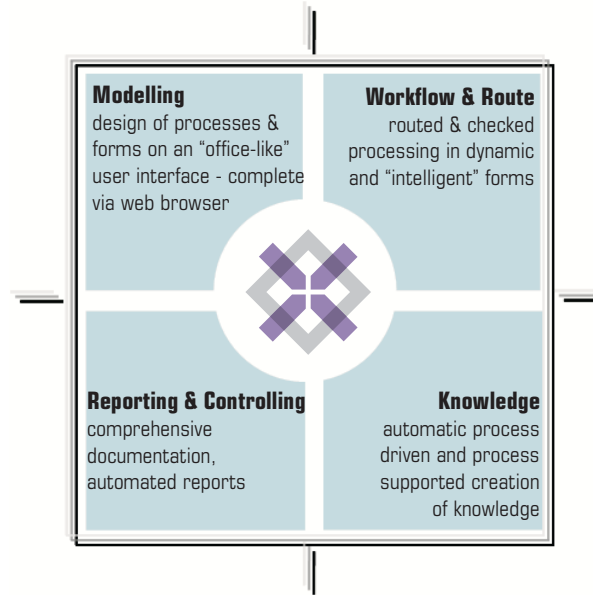
» Staff & Partner

Provision of information - knowledge
Network covering various corporations
Economies of scale
Seamless integration of outsourced activities

INTEGRATION

Comm&Work facilitates the integration of

- » IT-Systems (e.g. ERP, CRM, DMS, etc.)
- » Groupware and communication platforms (Lotus Notes, Microsoft Exchange)
- » Business processes and their documentation



The coherent digitalization of all workflow steps and communication steps is made possible by:

- » Process mapping
- » Information provision and processing
- » Communication and authorization
- » Virtual call center
- » Reporting and controlling
- » Knowledge management

INCREASE PROFIT

- » Saves up to 40% in current operation
- » Reduces project completion time by up to 60%
- » Efficient, transparent, cost effective processing and documentation of business processes
- » Quick reaction to changes in the market, increased flexibility resulting in a competitive edge
- » Improved quality and control by recording business processes
- » Quick project realization with a step by step approach
- » Optimizes total costs of ownership through central administration of business processes, slim process realization times, high transparency and traceability
- » Know-how increased through a targeted provision of information
- » Applies universally to any business

Comm&Work facilitates the application of methods close to industry!